

**REPORT/RECOMMENDATION TO THE BOARD OF SUPERVISORS  
OF SAN BERNARDINO COUNTY, CALIFORNIA  
AND RECORD OF ACTION**

February 29, 2000

**FROM: CATHY CIMBALO**, Director  
Department of Children's Services

**SUBJECT: AMENDMENT TO CONTRACT #99-650 WITH IBM GLOBAL SERVICES TO  
PERFORM ONGOING SUPPORT SERVICES FOR THE CHILD WELFARE  
SERVICES/CASE MANAGEMENT SYSTEM (CWS/CMS)**

**RECOMMENDATION:** Approve Amendment No. 1 to County Contract #99-650 between the Department of Children's Services and IBM Global Services to provide on-going support services for the County's CWS/CMS to extend the expiration date six (6) months through December 31, 2000, and increase the total dollar amount from \$24,000 to \$46,466.

**BACKGROUND:** In 1996, the State of California awarded IBM Global Services, a California Multiple Award Schedules (CMAS) vendor, the contract for analysis and implementation of the State-Wide Child Welfare Services/Case Management System (CWS/CMS). This award was based on evaluations of proposals received from various prospective contractors that are on the CMAS. IBM Global Services was deemed to be the most viable candidate to provide the required analysis, assessment, and implementation skills to ensure the success of CWS/CMS.

As CWS/CMS was implemented locally, it became apparent that the County required an interface to existing County automated systems. On July 13, 1999, the County Board of Supervisors approved a contract with IBM Global Services to perform ongoing support of the interface and related reporting. The original term of the Contract with IBM Global Services was from January 1, 1999, through June 30, 2000, and in the amount of \$24,000. However, as CWS/CMS continues to be enhanced, local reporting requirements and support issues require the original expiration date be extended to December 31, 2000, and the total dollar amount increased by \$22,466 to \$46,466.

**REVIEW BY OTHERS:** This Agreement has been reviewed and approved by County Counsel (Regina Coleman). The HSS Contract Compliance Designee (Don Larkin) has reviewed this contract for Contract Compliance.

**FINANCIAL DATA:** IBM Global Services will be paid up to a maximum total of \$46,466. This cost has been included in the current departmental budget. There are no additional local costs.

**SUPERVISORIAL DISTRICT:** ALL

**PRESENTER:** Cathy Cimballo, Director of the Department of Children's Services

Record of Action of the Board of Supervisors